

What's Your Grategy? How Gratitude Strategies Help You Gain and Retain Your Favorite Clients

Your clients have more choices than ever before. What are you doing to ensure that you not only stand out from the crowd, but that you connect with the people that you serve? Through her exclusive THANKS process, Lisa Ryan will show you how to keep your top clients from becoming someone else's.

Lisa Ryan helps organizations develop employee engagement strategies that keep their top talent and best customers from becoming someone else's. She is an award-winning speaker and best-selling author of ten books, including "The Upside of Down Times: Discovering the Power of Gratitude."

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